

Letter of Appreciation for the ASRP Team

To whom it may concern,

As Technical Co-Founder of WireBee, I worked closely with Advanced Scientific Research Projects Ltd. (ASRP) throughout our collaboration and had direct visibility into the team's technical contributions across software engineering, AI integration, and platform development.

I am pleased to recommend Advanced Scientific Research Projects Ltd. as a highly capable engineering and AI consulting partner.

The ASRP team involved in this collaboration included Valeria Ovseannicova, CBE (Chief Biomedical Engineer), Founder ASRP; Mykhailo Kapustin, CTO (Chief Technology Officer), Founder ASRP; Andrii Kryliuk, LFED (Lead Front-End Developer); Kyryl Zmiienko, SAIE (Senior Artificial Intelligence Engineer); Aleksandr Gromyko, LBED (Lead Backend-End Developer); and Denis Banchenko, CEO (Chief Executive Officer), Founder ASRP.

During our collaboration, ASRP supported WireBee in the design, implementation, and evolution of several core components of our production telephony platform. Their multidisciplinary engineering team contributed across backend development, frontend engineering, AI systems, realtime infrastructure, system architecture, and technical documentation.

The team's work included Smart Queue development, Netsapiens integration, IVR call flows, call queue state management, realtime synchronization, supervisor workflows, device selection, call reconciliation, and backend services supporting business telephony workflows. These systems required close coordination between distributed backend services, frontend applications, databases, external telephony providers, and realtime communication infrastructure.

ASRP also played an important role in advancing our Voice AI initiatives. The team built an AI agent for call handling, designed and implemented AI-assisted call workflows, integrated Ultravox with our Jambonz-based telephony platform, developed backend services for AI tool execution, context sharing, transcript processing, and API integrations, and helped bridge modern AI capabilities with production communication systems.

Beyond implementation, ASRP consistently demonstrated strong software architecture expertise and practical engineering judgment. The team approached technically ambiguous problems methodically, proposed well-reasoned solutions, documented complex system behavior, and delivered maintainable software designed for long-term evolution rather than short-term fixes.

Throughout our collaboration, ASRP proved to be a reliable engineering partner capable of working across multiple disciplines simultaneously, including backend engineering, frontend development, AI systems, distributed architectures, realtime communication, cloud infrastructure, and product engineering. Their ability to combine research-oriented thinking with production-quality software development was particularly valuable.

I confidently recommend Advanced Scientific Research Projects Ltd. for organizations seeking expertise in software engineering, AI-powered applications, backend platforms, distributed systems, Voice AI, realtime communication, and technically demanding product development. I believe ASRP would be a valuable engineering partner for companies building modern software platforms and AI-enabled products.

Sincerely,

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